

Updated April 2016

These Terms and Conditions of Use ('terms and conditions') relate to the use of The Optical Solutions Australia secure client portal.

Access to this secure client portal is given to clients under registration and approval by an authorised employee of The Optical Solutions Australia Client Portal only.

Registering to use our secure client portal automatically indicates your acceptance of these terms and conditions.

The secure client portal forms part of The Optical Solutions Australia website. By accessing this secure client portal, you agree to be bound by any terms and conditions of our website that may be current at the time of access, including the contents of our Privacy Statement.

Optical Solutions Australia may necessary changes the terms and conditions at it's without notice, by posting any necessary changes terms and conditions on our website. The current terms and conditions will be available on our website at all times. By continuing to use this secure client portal, you accept and agree to be bound by the terms and conditions as they apply from time to time.

User Registration & Access Rights and Obligations

Only registered users who are clients of Optical Solutions Australia may access and use the secure client portal.

Upon registration approval, you will received an email notification from Optical Solutions Australia, which are to be used to access our client portal.

Once you are approved as a registered user of the secure client portal, you will be permitted to access, view, use and download data, documents and files relevant to the business requirements.

You will also be permitted to upload data, documents and files onto your personal secure portal, download and use by The Optical Solutions

You agree not to upload any documents, images or files that might be considered offensive or discriminatory.

You must keep your User Name and Password details confidential and secure against unauthorised use at all times. The Optical Solutions Australia will not be held responsible for the distribution of and access to your confidential financial or personal information by an unauthorised third party you whom you have given your User Name and Password details.

You must notify Optical Solutions Australia immediately if you suspect or become aware that your User Name and Password details have been lost, stolen or misused.

Warranties

By uploading data or information onto your personal secure portal, you warrant that the data or information you upload is accurate, complete and not misleading or deceptive.

By uploading data or information onto your personal secure portal, you warrant that the data or information you upload is free of any viruses, worms or any other form of corruptive code which may cause damage or disruption to the secure client portal and our website

Disclaimers

Optical Solutions Australia provides this secure client portal through the internet, your use of the secure client portal is at your own risk.

Optical Solutions Australia does not warrant, guarantee or make any representations that your access to the secure client portal will be uninterrupted or free of error.

Optical Solutions Australia does not warrant, guarantee or make any representations that data, information or files on the secure client portal will be secure from hackers, or free of viruses, worms or any other form of corruptive code.

Optical Solutions Australia does not warrant, guarantee or make any representations as to the reliability, accuracy or completeness of the data or information provided to you through the secure client portal.

Optical Solutions Australia may restrict, suspend, alter or terminate your access to the secure client portal at any time without cause and without notice to you.

Severability

If any provision of these Terms and Conditions of Use is deemed unlawful, void or for any reason unenforceable, that provision shall be deemed severable and shall not affect the validity and enforceability of the remaining Terms and Conditions of Use.

Use of your Personal Information

Personal information collected by Optical Solutions Australia often is limited to e-mail address, date and time of your visit, language, the pages and documents you access during visit, country or location, but may include other information when needed. For example: If you choose a service or transaction that requires payment, we will request personal information necessary for billing and/or shipping, such as: name, address, telephone number, and credit card number.

When you use or connect to the Optical Solutions Australia Client Portal website through your computer, tablet or a mobile device, Optical Solutions Australia collects certain information from and about its users in a few ways: directly from our web server logs, from the User, with the aid of cookies, with web beacons, and through the use of website analytic through a third party service provider. The type of information that gets collected depends on the section of our site that the user accesses. A large portion of our website can be accessed by the general public without a need to share any kind of personal information. In those areas of the site, the information collected may include IP (Internet Protocol) address, domain name, session length, etc. This information, of anonymous nature, allows Optical Solutions Australia to measure the performance of its website, and come up with possible improvements for it.

We use your personal information for the following purposes:

- To deliver services, such as newsletters or events.
- To alert you to product upgrades, special offers, updated information and other new services from Optical Solutions Australia, if you so request.
- By sharing personal information when you post comments on our blog posts, such as your email address or social media
- We occasionally hire other companies to provide limited services on our behalf, including packaging, mailing postal mail and processing event registration. We will only provide those

companies the information they need to deliver the service, and they are prohibited from using that information for any other purpose.

- The primary purpose of collecting personal and non-personal information on this site is for the purposes of informing you of ongoing marketing activities to keep you apprised of new products, special offers or contests we may run from time to time.

Optical Solutions Australia is committed to protecting your personal information from unauthorized access by having various administrative and technology safeguards in place. Any page at our site that asks you for sensitive information is highly secure.

Any other communication you transmit to the website, such as questions, comments, suggestions, or the like, will not be encrypted or otherwise secured or treated confidentially.

When you give us personal information, Optical Solutions Australia will not share that information with third parties without your permission, other than for the limited exceptions already listed. It will only be used for the purposes stated above.

Use of Social Media and Online Engagement

Optical Solutions Australia may use a variety of new technologies and Social Media options to communicate and interact with our consumers. These social media websites, open source software communities and applications include popular social networking and media website, such as; Facebook, Twitter, Google +, Instagram, LinkedIn, etc.

If you have a social media account or join our social media page at; you can post comments, like or click on the option for individual entries.

If you post comments or click on the 'like' button, your Personal Information may be visible to Optical Solutions Australia And/or their Authorized Social Media Representative, as well as other Facebook website visitors.

The amount of visible Personal Information will depend on your own Social media privacy settings.

You can completely avoid displaying any Personal Information by not creating an account, not posting comments, and not clicking the 'like' option on the official Optical Solutions Australia social media page.

Optical Solutions Australia , does not collect, use, or disclose any Personal Information about visitors who comment or like the official Optical Solutions Australia social media page.

Social media collects and reports on Non-Personal Information about activities on social media pages.

This information is password protected and only available Optical Solutions Australia and/or their Authorized Social Media Representative's designated staff, who require this information in order to perform their duties.

Changes to the Statement

If you have questions regarding this statement, you should first contact Optical Solutions Australia by e-mail. Optical Solutions Australia may make changes to this Privacy Statement from time to time for any reason. When we do, we will publish those changes on our website, and Optical Solutions Australia also revise the "last updated" date at the top of the privacy statement.

More Information

If you would like further information about our terms and conditions and the management of your information or if you think we have breached any aspect of this Privacy Statement, please contact us using below address.

Optical Solutions Australia

Unit 2 / 40 Borthwick Ave

Murarie QLD 4172

enquiry@opticalsolutions.com.au

Telephone: 1300 130 423

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